

Name of Site: Troopers Hill Managing Organisation: Bristol City Council Green Flag Award 2012/2013

Bandscores

Desk	0-9	10-14	15-19	20-24	25-30			
Assessment								
Field	20-29	30-39	40-44	45-49	50-54	55-59	60-64	65-70
Assessment								
Overall score	30-44	45-54	55-59	60-65	66-69	70-74	75-79	80+

Status - Awarded
Overall band score 75 – 79

Desk Assessment Feedback Band score 25 – 30

Criteria	Strengths	Recommendations	
Presentation	Comprehensive document with a logical format. Easy to follow layout. Very well presented (with the odd typo)	It would be useful to provide a review of years 1 – 5 and/or an action plan update summary document with the Management Plan so progress can be easily monitored. (more than included in Appendix 5) Compartment plan on page 48? Has been omitted from the MP	
Health, Safety & Security	The reserve has a very open aspect giving no reason to feel unsafe. There is a regular staff presence on site. Good contact information.	Times when staff (and possibly Rangers, Friends) will be on the reserve could be put on the notice board so members of the public know when to find them if they wish to. Extend information provided to other entrances and outlets.	

Maintenance of equipment, buildings & landscape	Systems are in place to ensure complete maintenance to a quality standard.	Provide inspection reports for structures, detailed work plans, most recent Friends meeting minutes to demonstrate progress against management plan objectives.		
Litter, cleanliness, vandalism	Appropriate processes are in place to ensure litter and antisocial activities are dealt with quickly.	Evidence processing of recyclables.		
Environmental Sustainability	Clear policies in place regarding environmental management and sustainability. EMAS accredited. Site appears to have low energy demands.	Review efficacy of knotweed control. Consider injection method. Not clear how EMAS principles translate to the Action Plan.		
Conservation of heritage & nature	A very good clear Natural Heritage section. Photographic record and history is very good.	Ecologist's advice should be included. Continue to monitor effectiveness of interventions and act accordingly. Encourage on site propagation and distribution of Calluna and Erica and other self-seeding species.		
Community Involvement	Community involvement continues to be excellent particularly evidenced by the exceptional website	Consider demographics for the area and how hard to reach groups make use of the reserve		
Marketing Strategy	It is evident that there is strong involvement with the local people and opportunities for wider publicity have been taken.	May be time to consider developing a more planned approach to marketing and publicity promoting the reserve to the wider community if appropriate. However, there is evidence this is already happening		
Overall management	All the elements seem in place to ensure a well managed park. Clear plans for future management and improvements.			

Additional comments
All the criteria have been thoroughly covered within the MP to the Green Flag standard.

Field Assessment Feedback Band score 45 – 49

Criteria	Strengths	Recommendations		
A Welcoming Place	Once on the reserve there is an open aspect and with clear routes through with great views across the city	Provide additional information boards to the other main entrances. Provide information on orientation and the views off the site.		
Healthy, Safe and Secure	Staff are present, PCSO's, Rangers, Friends on site daily. All contribute to the security of the site. Very attractive setting and environment ensures the park is well used.	As for desk assessment. The site risk assessment seems incomplete as section 2 has no entry e.g. Working or walking on steps or slops and banks – High Risk. Has a similar exercise been undertaken for visitors and volunteers working on the reserve?		
Clean and Well Maintained	Site was clean and tidy however there was some evidence of dog fouling. Benches, fences, gates largely in good order.	Evidence activities undertaken to address dog fouling e.g. involvement of Dog Wardens		
Sustainability	Objective 2 indicates intention and actions towards a sustainable environment, regime and management.	Reference EMAS and actions to achieve these objectives. Maybe enhance and extend what already exists rather than creating new habitats.		
Conservation and Heritage	LNR status seems secure under the current regime with detailed surveys used to inform working practices for conservation.	As for Desk Assessment, evidence effective management of the structures		
Community Involvement	The local community has been instrumental and continues to be heavily involved in the management of the park. All participants demonstrated a strong sense of ownership, as do the BCC staff engaged in the site.	Consider broadening the activities available on site and further developing the range of volunteering opportunities to increase the number of local people engaged with the park.		
Marketing	Excellent website. Good information provision and promotion locally.	Could consider broader promotion beyond the immediate neighbourhood.		

Management	Evidence that the management plan is being delivered and the reserve continues to move in the right direction.	

Additional Comments

Troopers Hill LNR is a very pleasant and enjoyable site to visit; The local community demonstrates strong ownership and involvement in the management of the reserve. It was great to meet so many enthusiastic people on the day who clearly appreciated and contributed to the value and benefits the LNR brings to the city.